IMPLEMENTATION OF A PEER-TO-PEER MENTORING INTERVENTION FOR CENTER OF EXCELLENCE COORDINATORS

Christine B. Hunter, BSN; Kelly Arney, MSW; Jori E. Fleisher, MD, MSCE; Pamela R. Palmentera, MSW, LCSW; Jessica Shurer, MSW; Fernando Cubillos, MD

Parkinson’s Foundation Centers of Excellence Program, USA

**OBJECTIVE**

The Center of Excellence (COE) Coordinator specializes in PD care and fills a variety of roles in the PF COE setting. The Center Coordinator works with all members of the COE team to ensure that the PF’s resources are available to everybody; health care workers, patients and families are familiar with the resources; programs are active and run smoothly; and the best practice guidelines are properly implemented at the center. The COE Center Coordinator acts as a liaison between the PF, the COE team, and patients and families.

**BACKGROUND**

A multi-disciplinary task force of 5-6 COE members and a representative of the PF was established from the COEs were developed. Mentors and mentees participated in established conference calls with the Task Force applications sent out to all US Centers. Guidelines, applications, pre/post evaluations for the mentors and pairs) and Phase II (six pairs) all completed pre- and post-evaluations and changes were applied to Phase III which launched February, 2019. Monthly contact will take place for 12 months, though more frequent contacts can be matched by the Task Force based on areas of interest, mentoring goals, characteristics of the population served and clinical setting to ensure that the learning experience is both as focused and as broad as it needs to be.

**METHODS**

A multi-disciplinary task force of 5-6 COE members and a representative of the PF was established from applications sent out to all US Centers. Guidelines, applications, pre/post evaluations for the mentors and mentees, a global evaluation, and a handbook with important information about the Foundation and resources for the COEs were developed. Mentors and mentees participated in established conference calls with the Task Force to review responsibilities. Mentors and mentees were then introduced to their pairs via telephone. Phase I (four pairs) and Phase II (six pairs) all completed pre- and post-evaluations and changes were applied to Phase III which launched February, 2019. Monthly contact will take place for 12 months, though more frequent contacts can be utilized based on needs and availability of the pairs. Each pair chooses their preferred methods of contact. With Phase III Match completed, introductory calls were held to explain guidelines and timelines. Each mentor-mentee pair then sets their specific goals for the year and establishes call frequency and methods that fit their needs. All pairs completed the pre-evaluation surveys. New in this Phase will be onsite Mentee-to-Mentor visits for in-person evaluation of activities at another COE.

**MNP OVERALL PROGRAM EVALUATION**

Did you feel comfortable asking your mentor for help or advice? Did you feel your mentor was a good match for you personally and professionally? Please explain.

**CONCLUSIONS**

We are encouraged by the feedback received that this phase of the MNP will help current and future COE coordinators gain the resources needed to comfortably interact with the PD community. Several mentees from previous phases have elected to become mentors in Phase III, supporting the sustainability of this intervention.

**REFERENCES**


**MENTOR POST PROGRAM ASSESSMENT**

1. Did you feel supported by your Medical Director in your role as a Center Coordinator?
2. Did you feel supported by your co-workers in your role as a Center Coordinator?
3. Did you feel supported by other Center Coordinators?
4. I am satisfied with my relationship with the PF network.
5. I feel confident in my role as a mentor.
6. I feel confident in my ability to share information about PF’s resources for patients, caregivers, and professionals.
7. I feel confident in my ability to share information about the latest PD research.

Please answer the following to assess your compatibility with your mentee.

Did you feel your mentor was a good match for you personally and professionally? Did you feel your mentor provided adequate guidance? Did you feel comfortable asking your mentor for help or advice?

**MENTEE POST PROGRAM ASSESSMENT**

1. My PF Center Coordinator (CC) responsibilities are clear to me.
2. My PF CC responsibilities are clear to my supervisors and colleagues.
3. I have received sufficient training to do my job in PF CC.
4. I have someone in my institution I can discuss my CC responsibilities with.
5. I feel confident in my ability to share information about my CC responsibilities.
6. I am aware of PF’s resources for patients and can easily access them.
7. I am aware of PF’s resources for caregivers and can easily access them.
8. I am aware of PF’s resources for professionals and can readily access them.
9. I feel informed about the latest PD research.
10. I feel confident in my role in PF CC.

Please answer the following to assess your compatibility with your mentor.

Did you feel your mentor was a good match for you personally and professionally?

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